



Privacy Notice	Effective Date	January 1, 2023
	Revision Date	April 8, 2024
	Revision No.	1.2

1.0 PURPOSE

Bermuda Housing Corporation (BHC) respects the privacy of its customers and takes data privacy seriously.

This Data Privacy Policy (the "Policy") sets out how we collect, use, and protect your personal information.

2.0 REVISION HISTORY

Date	Rev. No.	Description
January 1, 2023	1.0	New Policy
April 20, 2023	1.1	Updated email address and financial information
April 8, 2024	1.2	Updated title to Privacy Notice for external use

3.0 INFORMATION WE COLLECT

We may collect and process the following types of personal information about you:

- Contact information: name, address, email, and phone number
- Financial information: outstanding balance with BHC, all past transactions and concessions
- Identity information: date of birth, social security number, and passport number or driver's license number

- Housing information: information about the property you own or rent, and your housing preferences
- Employment information: job title, employer name, and income

We may also collect non-personal information about your use of our website, such as your IP address, browser type, and access times.

4.0 USE OF YOUR PERSONAL INFORMATION

We will only use your personal information for the following purposes:

- To provide our services to you
- To communicate with you about your account and our services
- To process your payments
- To comply with legal and regulatory requirements
- To improve our services and website
- To market our services to you (where you have given us permission to do so)

We will not sell or rent your personal information to third parties.

5.0 SECURITY OF YOUR PERSONAL INFORMATION

We take appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, or destruction.

We regularly review our security measures and update them where necessary.

6.0 YOUR RIGHTS

You have the following rights in relation to your personal information:

- To access your personal information
- To request that we correct any errors or omissions in your personal information
- To request that we delete your personal information
- To object to our processing of your personal information
- To restrict our processing of your personal information
- To request that we provide you with a copy of your personal information in a structured, commonly used, and machine-readable format
- To withdraw your consent to our processing of your personal information (where we rely on your consent to process your personal information)

If you wish to exercise any of these rights, please contact us at the address below.

7.0 CHANGES TO THIS POLICY

We may update this Policy from time to time. Any changes we make will be posted on our website.

8.0 CONTACT US

If you have any questions or concerns about this Policy, please contact us at the following address:

Bermuda Housing Corporation
Seven Arches Building
44 Church Street East
Hamilton HM 11
Bermuda

(441) 295-8623

Email: privacy@bhc.bm